QUICK START GUIDE: SymNet I/O Card

Safety

What Ships in the Box
• SymNet I/O card.
• Card bracket.
• 2 black 4-40 Phillips head screws.
• 3 stainless steel 4-40 Phillips head screws.
• 2 detachable three position 3.81 mm terminal block connectors or one detachable twelve position 3.81 mm terminal block connector.

Note: Terminal block connectors are not included with the 2 Line Analog Telephone Interface Card.

This Quick Start Guide.

What You Need to Provide
• SymNet EDGE frame or SymNet RADIUS AEC.
• Anti-static work station.

Getting Help
SymNet Composer, the Windows software that configures SymNet Dante Network Audio hardware, includes a help file which acts as a complete User’s Guide for both hardware and software. If you have questions beyond the scope of this Quick Start Guide, contact our Customer Support Group in the following ways:

Tel: +1.425.778.7728
8:00 am to 4:30 pm
Monday through Friday,
Pacific Time
Web: http://www.symetrix.co
Email: support@symetrix.co

Important Safety Instructions
1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water. This apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install only in accordance with the manufacturer’s instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. This apparatus shall be connected to a mains socket outlet with a protective earthing connection. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades and one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug cord is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK DO NOT EXPOSE THIS EQUIPMENT TO RAIN OR MOISTURE.

AVIS: RISQUE DE CHEC ELECTRIQUE NE PAS OUVRIR.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

 Modifications not expressly approved by the manufacturer could void the user’s authority to operate the equipment under FCC rules.

CAUTION: To prevent electric shock, do not use this apparatus near water. This apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.

Note: This apparatus is intended to be used with the 2 Line Analog Telephone Interface Card. Multiple ATI Cards may be installed to increase the REN for a system.

The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user of the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons. The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product (i.e. this Quick Start Guide).

CAUTION: To prevent electric shock, do not use the polarized plug supplied with the device with any extension cord, receptacle, or other outlet unless the prongs can be fully inserted.

To reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord with 2 Line Analog Telephone Interface Card.

Power Source: This Symetrix hardware uses a universal input supply that automatically adjusts to the applied voltage. Ensure that your AC mains voltage is somewhere between 100-240 VAC, 50-60 Hz. Use only the power cord and connector specified for the product and your operating locale. A protective ground connection, by way of the grounding conductor in the power cord, is essential for safe operation. The appliance inlet and coupler shall remain readily operable once the apparatus has been installed.

User Serviceable Parts: There are no user serviceable parts inside this Symetrix product. In case of failure, customers inside the U.S. should refer all servicing to the Symetrix factory. Customers outside the U.S. should refer all servicing to an authorized Symetrix distributor. Distributor contact information is available online at: http://www.symetrix.co.
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ESD Warning

This product can be damaged by electrostatic discharge (ESD). When handling, care must be taken so that the devices are not damaged. Damage due to inappropriate handling is not covered by the warranty.

The following precautions must be taken:

- Do not open the protective conductive packaging until you have read the following, and are at an approved anti-static work station.
- Use a conductive wrist strap attached to a good earth ground.
- Always discharge yourself by touching a grounded bare metal surface or approved anti-static mat before picking up an ESD-sensitive electronic component.
- Use an approved anti-static mat to cover your work surface.

Card Set-up and Configuration

Once you are properly grounded, follow this sequence of steps to properly set-up and configure SymNet I/O cards in your Radius AEC or Edge frame.

First, make sure the unit is powered down. Next, you must remove the lid. To do this, 3 Phillips head screws need to be removed from the top of the frame. Slide the lid back and then up when removing. There is a lip that holds the front down to the chassis.

If your Radius AEC or Edge unit has blank filler panels in the card slots, unscrew and remove them by removing the two black screws located on the outside of the frame.

To remove an installed card, first remove the 2 stainless steel screws that mount the card bracket to the card. These screws are located on the inside.

Next remove the stainless steel Phillips head screw from the top of the card. Gently pull the card up to disconnect the 50-pin connector. The card is no longer attached to the frame. Carefully remove the card from the chassis.

Remove the bracket for the I/O card by removing the two black screws located on the outside of the frame. Unused I/O card bays must have a blank filler panel installed when operating a Radius AEC or Edge unit.

To install a new card, mount the bracket for the new I/O card to the frame chassis using the two black screws provided.

Next, align and feed the connectors on the I/O card through the opening in the bracket and align the single screw hole in the card with the standoff on the motherboard. Look through this hole and align with the standoff and then, carefully, apply an even downward pressure until you feel the card seat into the 50-pin socket. You will likely need to carefully move the board side to side to align the 50-pin connector. Use one of the stainless steel screws provided and mount the board to the standoff. Do not over tighten this screw. The 50-pin connector on the SymNet I/O cards should not be under any tension when properly installed.

Now, install and tighten the 2 remaining stainless steel screws that mount the bracket to the card. This should ALWAYS be the last step before replacing the lid.

Finally, replace the lid.

The IN, OUT, AEC and DIGI LEDs on the front of the Radius AEC or Edge frame will illuminate in combination to indicate the card type installed. For example, an IN illuminates to indicate an analog mic/line input card, whereas IN and DIGI illuminate to indicate a digital input card. The IN and OUT LED’s illuminate to indicate a analog telephone interface card. If the card is installed properly, the card type LED(s) will illuminate.

Remove Installed Card

Install New Card
4 Channel Analog Input Card
Connections:
Using standard mic/line cables terminated on one end with terminal block connectors and appropriate connectors for your mic/line sources on the other end, connect the terminal block ends into the Analog Mic/Line Inputs on the card and the opposite ends into your source devices’ outputs. Refer to the help module included in all Symetrix software for more information on the Edge 4 Channel Analog Input Card and audio wiring.

4 Channel Analog Output Card
Connections:
Using standard mic/line cables terminated on one end with terminal block connectors and appropriate connectors for your destination devices on the other end, connect the terminal block ends into the Analog Line Outputs on the card and the opposite ends into your destination devices’ inputs. These outputs are +4 dBu balanced line level outputs by default. If you need an unbalanced output, or more information on the Edge 4 Channel Analog Output Card, refer to the help module included in all Symetrix software.

4 Channel Digital Input Card
Connections:
Using 100-Ohm (balanced, AES) or 75-Ohm (unbalanced S/PDIF) cables terminated on one end with terminal block connectors and appropriate connectors for your digital sources on the other end, connect the terminal block ends into the Digital Inputs on the card and the opposite ends into your source devices’ outputs. These inputs have a nominal sample rate of 48 kHz. They will accept any input ranging from 12 to 96 kHz and sample rate convert to the nominal rate of 48 kHz. Refer to the help module included in all Symetrix software for more information on the Edge 4 Channel Digital Input Card and audio wiring.

4 Channel Digital Output Card
Connections:
Using 100-Ohm (balanced, AES) or 75-Ohm (unbalanced, S/PDIF) cables terminated on one end with terminal block connectors and appropriate connectors for your destination devices on the other end, connect the terminal block ends into the Digital Outputs on the card and the opposite ends into your destination devices’ inputs. These outputs use a sample rate of 48 kHz by default. If you need a different sample rate, connect an appropriate Word Clock, AES-3/11 clock or S/PDIF clock source to the corresponding Clock Input(s) on the card. Refer to the help module included in all Symetrix software for more information on the Edge 4 Channel Digital Output Card and audio wiring.

4 Channel AEC Input Card
Connections:
Using standard mic/line cables terminated on one end with terminal block connectors and appropriate connectors for your mic/line sources on the other end, connect the terminal block ends into the AEC Inputs on the card and the opposite ends into your source devices’ outputs. Refer to the help module included in all Symetrix software for more information on the Edge 4 Channel AEC Input Card and audio wiring.

2 Line Analog Telephone Interface Card
Connections:
Using a standard telephone cord terminated with RJ11 (6P6C) connectors, connect one end to the Line port on the Analog Telephone Interface card and opposite end to the telephone network (wall jack). Optionally, connect a standard analog telephone, dialer, audible and/or visual ringing device to the Set port of the Analog Telephone Interface Card using another telephone cord.

Note: At this time, the SymNet 2 Line Analog Telephone Interface Card is only certified for use with US and Candian Public Switched Telephone Networks.
The Symetrix Limited Warranty

Symetrix, Inc. expressly warrants that the product will be free from defects in material and workmanship for three (3) years from the date the product is shipped from the factory. Symetrix’ obligations under this warranty will be limited to repairing or replacing, at Symetrix’ option, the part or parts of the product which prove defective in material or workmanship within three (3) years from the date the product is shipped from the factory, provided that the Buyer gives Symetrix prompt notice of any defect or failure and satisfactory proof thereof. Products may be returned by Buyer only after a Return Authorization number (RA) has been obtained from Symetrix. Buyer will prepay all freight charges to return the product to the Symetrix factory. Symetrix reserves the right to inspect any products which may be the subject of any warranty claim before repair or replacement is carried out. Symetrix may, at its option, require proof of the original date of purchase (dated copy of original retail dealer’s invoice). Final determination of warranty coverage lies solely with Symetrix. Products repaired under warranty will be returned freight prepaid via commercial carrier by Symetrix, to any location within the continental United States. Outside the continental United States, products will be returned freight collect.

The foregoing warranties are in lieu of all other warranties, whether oral, written, express, implied or statutory. Symetrix, Inc. expressly disclaims any IMPLIED warranties, including fitness for a particular purpose or merchantability. Symetrix' warranty obligation and buyer's remedies hereunder are SOLELY and exclusively as stated herein.

This Symetrix product is designed and manufactured for use in professional and studio audio systems and is not intended for other usage. With respect to products purchased by consumers for personal, family, or household use, Symetrix expressly disclaims all implied warranties, including, but not limited to, warranties of merchantability and fitness for a particular purpose.

This limited warranty, with all terms, conditions and disclaimers set forth herein, shall extend to the original purchaser and anyone who purchases the product within the specified warranty period.

Symetrix does not authorize any third party, including any dealer or sales representative, to assume any liability or make any additional warranties or representation regarding this product information on behalf of Symetrix.

This limited warranty gives the buyer certain rights. You may have additional rights provided by applicable law.

Note: Some Symetrix products contain embedded software or apps and may also be accompanied by control software intended to be run on a personal computer. Said software is specifically excluded from this warranty.

Limitation of Liability

The total liability of Symetrix on any claim, whether in contract, tort (including negligence) or otherwise arising out of, connected with, or resulting from the manufacture, sale, delivery, resale, repair, replacement or use of any product will not exceed the price allocatable to the product or any part thereof which gives rise to the claim. In no event will Symetrix be liable for any incidental or consequential damages including but not limited to damage for loss of revenue, cost of capital, claims of customers for service interruptions or failure to supply, and costs and expenses incurred in connection with labor, overhead, transportation, installation or removal of products, substitute facilities or supply houses.